

women's rural entrepreneurial network

2019 - 2020 ANNUAL REPORT

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Annual Meeting - FY 2019-2020 ZOOM

Agenda

- 1. Welcome
- 2. Call to Order Mary Moritz
- 3. Approval of minutes from September 28, 2019 Annual Meeting
- 4. Election of Board of Directors Ratification of Mary Moritz and Judy Ratzel
- 5. Year in Review Executive Director Pam Sullivan



WREN BOARD OF DIRECTORS - Slate of Officers 2020

Mary Moritz - President

Mary is the innkeeper of the Mulburn Inn, located in Bethlehem. In 2013, Mary became a board member of WREN, believing in the mission, and wanting to be a part of a community focusing on woman entrepreneurialism. In 2018, Mary was elected to the Bethlehem select board where she is serving her fourth year. In addition to these duties, Mary has served as the president of WREN's Board of Directors since the beginning of our new fiscal year on July 1, 2020. Mary brings her business expertise and knowledge of the North Country of New Hampshire to this new role.

Kate Foley - Vice President

Kate is the owner of one of the North Country's most delicious restaurants, Bethlehem's Cold Mountain Café. She grew up in Sugar Hill, has traveled and worked across the world and now lives in Franconia. She has been an active WREN member and volunteer for over 20 years. She first got involved with WREN in her pre-teen years as a member of the WINGS program. She is also the first "second generation" WREN member to serve on the Board. Kate also volunteers at the Colonial Theatre.

Ayla Quieroga -Treasurer

Ayla joined WREN as a way of involving herself further in the local community. She and her husband purchased the Maplewood Train Station in Bethlehem and intend to rehabilitate it, so she is eager to connect with others who are committed to community development. Ayla's education gives her a deep knowledge of business – she has an undergraduate degree in Accounting, an MBA with a focus in Finance, and is currently pursuing her Doctorate of Business Administration. In her current position, she travels throughout the US supporting CFO's on special projects. She also has her own business as a preparer of individual tax returns.

Sarah Parish

Sarah is Assistant Professor and Program Coordinator of Art History at Plymouth State University. Her research, publications, and exhibitions explore the history of gender and craft, particularly fiber art. She shares this background with her students and community through participatory, project-driven courses. Outside the classroom, she enjoys spending time with her husband and daughter and coaching for the Plymouth State Skating Association.

Annie Stuart

Annie recently moved to the North Country from her tiny hometown in Massachusetts with her husband Matt, her cat Moxie, and an ornery house-rabbit named Poe. She has a knack for digital marketing, but her true loves are gardening, illustration, hunting for cool vintage stuff, and long walks in the woods. She's also a supporter of local arts and LGBTQ rights. She currently works at Littleton Food Co-op as their Marketing Manager.

Judy Ratzel

Judy relocated to the North Country in 2003 to take the position as the Director of Retail at the nearby Omni Mount Washington Resort. She hails from the Seacoast Region of New Hampshire, where she worked as a product manager for SWIX sports. She earned her bachelor of fine arts in illustration at the University of the Arts in Philadelphia. She enjoys combining her retail business acumen and her love of the arts and community while sitting on the WREN board. In her leisure time you can find her on her bike on the road or in the woods, skiing or taking a walk in the woods.



Thank you to all of you for MAKING it HAPPEN @ WREN

Individual Donors at WREN

Adair Country Inn - Cynthia Foster

Eileen Alexander Tim Bir Allev Jan Apple Les Apple Roberta Arbree Amy Bahr

Bella Funk Boutique Cheryl & Steven Bianchi Lissa Boissonneault

Deborah Brown Kathleen Buto

Timothy & Biruta Carr

Denice Carsley Aggy Chase Bill Church Nora Clark

Jane & John Cloran Cold Mountain Café Margo & Greg Connors **Eugene & Gay Crowley Grant & Mary Cushing**

Ned Densmore

Nancy Dickowski, on behalf of

Stars North Group

Alice Dreier Jane Erickson Nancy Ernsberger Marilyn Ewer Jody Flescher Susan Ford Mary Fowler

Franconia Hardware Linda H. Gaitskill

Lawrence & Jo Ann Golden

Jessica Griffiths -

Griffiths-Weinrich Family Fund

Melanie Hamilton

Janet Hill

Priscilla Hindley

Rita Holmes

Elizabeth & Stephen Horan

Kathy Jablonski Cheryl Jensen

Michele & Richard Johnsen

Marilyn P. Johnson

Kay Kerr

Carolyn M. Kirby Kimberly Koprowski Kristine Lingle Paul & Tina Lister Littleton Food Co-Op

Kathie Lovett Robin Lubguban

Marilyn & Stephen Monsein

Moose Track Studio Irene Mosedale **Beth Newhouse** Moira North Kate Odell Pinegrove Fund Celeste Pitts Christine Popovich Eileen F. Regen Susan Retz

Philip & Suzanne Rysanek

Jennifer Schubert

Lee Richmond

Gillian & Geoffrey Sewake

Caitlin Sheehan

Barb & James Shuchman

Kathy Shuster Beth M. Simon **Kelly Slater** Pam Sullivan

Donald (JR.) & Linda Tase

Sarah Turtle John Vail Mimi Wiggin Natalie Woodroofe **Sponsors**

Lynne Tardiff Realtor

Tami Nason

Volunteers

Ron Anderson Fred Apple Jan Apple Doug Arion Carl Bretton Deb Brown **Bruce Caplain** Mazie Cash

Katy Curyn Marilyn Ewer Keith Farrar Colleen Foley

Kate Foley Lynn Fuller Sean Gawlik John Hession Kate Landry Kristine Lingle

Kathie Lovett Jane McGrath Scott McGrath Mary Moritz Sarah Parish

Janet Parker - Littleton Office Supply

Ayla Querioga Eric Raichle Judy Ratzel Lee Richmond Roland Schick Mary Secor Sullivan Creative Kristine Soleri Timm Doug Weisman

Natalie Woodroofe

Lon Weston

THANK YOU Please let us know if we have missed anyone so we can recognize them and show appreciation.



YEAR IN REVIEW January 2020 - September 2020

Grants

CDBG- \$62,500

CDBG-Covid \$81,532

NH Women's Foundation \$5000

Grass Roots Foundation \$1000

PPP ACT support - \$12,400

Thank you for your support!

Staff

Pamela Sullivan
Executive Director
Caitlin Farrar
Microenterprise, Marketing,

Seasonal Employees

and Membership Manager

Lynn Fuller Liisa Hyland

Finance Manager

Deb Loughnane

Instructors

James Clattenburg
John Hession
Thomas Lane
Barbara McLaughlin
Pamela Sullivan
Liz Wyman

Year in Review January 2020 - September 2020

January

- Hired new Executive Director, Pam Sullivan.
- Promotion of Caitlin Farrar to Microenterprise, Marketing and Membership Manager.
- Re-opened Membership program for vendors and supporting members after suspension due to hibernation.
- WREN acquired NH Grand, a Destination Marketing Organization from Northern Community Investment Corporation (NCIC). The Gallery at WREN holds "2020 Season Preview" exhibit.

February

- Under the leadership of now past president Mary Secor, WREN successfully launched and opened the Hub at WREN, an innovative co-working space.
- Developed spring programming, recruited instructors and scheduled all spring educational programs.
- The Gallery at WREN hosts Kim Stockwell and Melanie Barash Levitt for "Layers and Landscapes" exhibit.

March

- COVID-19 virus forced the cancellation of all in-person classes and workshops. All classes were successfully moved to Zoom, an online platform. There were minimal changes in course schedules. Out of the 50 available seats, 33 were filed. Classes successfully ran through early June.
- All gallery exhibitions were cancelled and the store was temporarily closed.
- A series called Roundtable Wednesdays was developed and was hosted on Zoom. These sessions were used as a
 means for WREN's membership to connect with representatives from State and Federal Government who provided
 information of support for small businesses.
- A strong robust communication plan was put into action that consisted of weekly e-newsletters and regular social media posts.
- The Gallery at WREN hosted Kristine Lingle and Marcia Wood Mertinooke for "Icons" exhibit.



YEAR IN REVIEW January 2020 - September 2020 (continued)

April/May

- The board approved \$1,500 in funds for a ground floor redesign which included a total reset of the store and moving of staff offices. A look book was presented to the board for their approval and Pam, Caitlin and a handful of volunteers did all the work.
- Applied and received CDBG funding through the CDFA for FY 2021 – grant awarded 25 seats for a total of \$62,500.

June

- The store reopened on June 20th, many of the existing vendors returned and new ones were added. We added new wholesale items - "pantry staples" such as coffee, maple syrup and pancake mix.
- We met with new and existing vendors to provide technical assistance on how to better package and market their work.



Jane Cooper and WREN vendor Caryn Clark. WREN connected Jane with Caryn, who made memory pillows from a deceased family member's jacket.

- The Gallery re-opened and the first show of the summer season, "Wild Thing" by Rosemary Conroy was hung. There was no first Friday event Rosemary Conroy had a meet and greet event.
- Added an intern, Kate Landry, from UNH to help us with the new online store and other marketing efforts.
- Applied for a NH Women's Foundation Grant for a new website and online store and received a grant of \$5,000.
- Lynn Fuller joined us in the store as a volunteer to help out as needed no additional staff was added.
- WREN filled 33 out of 50 grant seats allotted through the NH CDFA's CDBG microenterprise grant program.

July

- Ongoing meetings with store vendors and reaching out to find new ones.
- Launched a temporary online store until new one is completed- slated for October. We will make it a winter project to thoroughly develop a strong online shopping portal.
- Met with the Adair Inn and started a program with them, Arts at the Adair. After a gallery show closes at the Gallery at WREN, it potentially will move to the Adair. Any art sold at the Adair will be treated as a gallery sale with WREN's typical commission rate.
- Met with Jessica Bahrakis about developing a new mural on the east side of the building the Adair Inn will sponsor.
- WREN applies for a CDFA COVID-19 grant and receives 25 seats. This is a new program where WREN will administer 25 grants, up to \$2,500 each, when approved by the NH General Council in late fall.
- WREN participated in the two-day Vintage Market in the White Mountains at the Wayside Inn.

August

- Developed Programming for Fall Classes- on hold until the State of NH's General Council Approves the CDFA's CDBG budget.
- The Gallery at WREN Welcomes Kelly Slater and Kathie Lovett's Exhibit" At Nature's Pace." First online First Friday held.
- Rosemary Conroy's exhibition moves to the Adair Inn two receptions were held.



YEAR IN REVIEW January 2020 - September 2020 (continued)

September

- The State of NH's General Counsel Approves the CDFA's budget classes scheduled to begin via Zoom in October.
- Kathie Lovett and Kelly Slater's Show moves to the Adair Inn and a combination Virtual/In-Person Opening Receptions are held at the Inn. The Gallery at WREN welcomes Jeanette Fournier and Mimi Wiggin for "Northern Exposure" exhibit. The show is sponsored by Lynn Tardiff Realty. They hold an in-person meet and greet and at the close of the exhibition their work moves to the Adair Inn.
- Doug Weismann brings the exhibition, "Women of the White Buffalo" (featuring the work of Deborah Anderson) to WREN and arranges for the accompanying documentary to be show at the Colonial Theatre.
- Development of a new WREN website slated to launch in November begins.



Pam Sullivan and Caitlin Farrar moving in a painting by Michele Johnsen.

October

- The Gallery at WREN welcomes Stephanie Potter and Kirsten Carruth for "Deep Roots and Conquered Peaks" exhibition. They hold a meet and greet.
- A two-day Yard Sale is held to clean out the basement and storage room. \$1,500 was raised for future projects.
- Jeanette Fournier and Mimi Wiggin's exhibition moves to the Adair Inn and a reception is held.
- Classes and programs begin via Zoom.

November

- The Gallery at WREN welcomes Sarah Burns and Gretchen Woodman's exhibition "Gathering"
- New website to launch.
- Classes continue, and workshops scheduled at WREN.
- Annual Appeal scheduled to launch .
- Holiday Marketing Plan scheduled to launch.
- 10% off storewide sale scheduled for Thanksgiving weekend (comes out of WREN's commission)

December

- Expanded Hours now open 7 days a week.
- The Gallery at WREN hosts the "Small Works Show" sponsored by Tami Nason.
- There will be Pop-Up Shows December 5th, 12th and 19th.WREN will be participating in the Vintage Market at the Chandler on Saturday, December 5th. Annual Appeal ongoing through emails and Social Media.
- Holiday Marketing Plan continues.
- Membership Promotion 20% of one item of your choice.



Statement of Financial Activities July 1, 2019 to June 30, 2020

WREN Statement of Financial Activities July 1, 2019 to June 30, 2020

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	Income			
	Total Contributed Revenues	\$	87,813	
	Total Earned Income		101,265	
	Other Income			
	Sale of Buildings		128,053	
	Sale of Furniture & Fixtures		-	
	Interest Income		383	
	Total Other Income		128,436	
	Total Income	\$	317,514	
	Expenses			
	Human Resources	\$	105,987	
	Program & Administrative Expenses		104,725	
	Building, Grounds & Equipment		15,285	
	Other Expenses			
	Sale of Buildings		14,541	
	Loan Interest		(21)	
	Depreciation & Amortization		25,572	
	Total Other Expenses		40,092	
	Total Expenses	\$	266,089	
	Net Income	\$	51,425	
WREN Statement of Financial Position as of September 30, 2020				
	Assets			
	Current Assets	\$	94,889	
	Fixed Assets	Ţ	459,476	
	Other Assets		10,250	
	Total Assets	\$	564,615	
	Liabilities & Equity			
	Liabilities		1,842	
	Equity			
	Assets with Donor Restrictions		15,500	
	Assets without Donor Restrictions		495,848	

51,425

562,773

564,615

Net Income

Total Equity

Total Liabilities & Equity



Annual Meeting Minutes September 30, 2019

WREN Gallery

Supporting better lives and livelihoods; enhancing the vitality of Bethlehem's Main Street; and, practicing innovation in rural economic development.

Attendees: Deb Hanna, Kate Foley, Judith Hull, Mary Secor

Absent: Ayla Queiroga, Irene Mosedale

General Discussion

Motion to start the meeting at 5:30 pm was seconded and unanimously approved by members present.

- Motion to approve minutes for last year's September annual meeting was seconded and unanimously approved by members present (Ayla and Irene voted yes via proxy Deb Hanna).
- Mary Secor formally thanked staff Laura Barrington, Deb Loughnane and Katherine Ferrier, as well as former board president Susan Retz and Angel Larcom for staying with WREN through a challenging time and helping achieve this year's accomplishments. The Thank You page in the handouts listed the many other names of folks whose help was greatly appreciated.
- Motion to accept amendments to bylaws was seconded and unanimously approved by members present (Ayla and Irene voted yes via proxy – Deb Hanna).
- Motion was made, seconded, and unanimously approved by members present (Ayla and Irene voted yes via proxy – Deb Hanna) to accept new board candidates:
 - o Jan Apple
 - o Sarah Parrish
 - Annie Stuart
- Kate Foley presented the Wonders of WREN (WOW) awards, women whose dedication and many hours brought WREN out of hibernation:
 - Katy Curyn
 - Susan Retz
 - Natalie Woodroofe
 - Mary Secor

Kate also presented outstanding staff awards to Laura Barrington and Katherine Ferrier, whose countless hours ensured a successful store and gallery opening, and continued successful operation of both.

- Mary provided an overview of this year's accomplishments and strategic goals.
- There was a Q&A session from the audience.
- Motion to adjourn at 6:15 pm was seconded and unanimously approved by board members present.